

**1. (Objection correspondence 1)**

Dear Traffic Management Team

I am writing to you in relation to the proposals for parking charges referred to in the Hereford Times online and which affect the central district of the city.

I am largely in support of these proposals. I have long felt that parking arrangements in this area was not joined up, so that some streets provide for 30 mins free parking (St Owen's Street ) and Castle Street allows 2 hours free parking. This range of choices is confusing for both residents, tourists and visitors.

By allowing too many free parking opportunities the Council is missing a vital revenue stream. However, I cannot agree with your proposal that Castle Street – where I reside – should reduce the 2 hours free parking opportunity to just 30 minutes. Under the present arrangements, there is a constant churning of vehicles driving up and down Castle Street searching for a free 2 hour slot. This will only get worse as more cars arrive and leave in greater frequency in this historic residential street with a 30 minute switch around. There is also a safety issue with the school in this street as well as collateral damage to the road surface from such a traffic stream.

As Hereford gets more crowded with a sizeable population drift, we need to adopt measures applied in similar growing cities. Castle Street is of historic interest to residents and tourists. It is almost our Cathedral close. It should be protected and cherished, with tree containers as in Nelson Street.

I therefore suggest that the street should become a Resident's Only zone with two or three bays for the disabled. Each street should be zoned accordingly with numbered bays allowing parking. Parents bringing children to school should be given dispensation to briefly double park as now and the school encouraged to utilise more mini buses. Income can be drawn from Residents Parking Permits (allocated to a slot) with dated scratch vouchers for visitors of residents sold at surrounding shops.

**2. (Objection correspondence 3)**

I live in and have a council parking permit for east street.

If I use my car between 0800 and 1830 with the present parking arrangement I will be lucky on my return to find an empty space again throughout the working day. There are in east street about 8 spaces that a permit holder can use while there are a further 4 spaces along the frontage of the Cross and James car park which are marked as no parking these are constantly used by disabled drivers, why are these spaces not allocated for parking.

I spoke with Andrew Jones and the local councillor who met me at the cross and James car park to discuss this they told me it was a dangerous exit onto the road, however on inviting them to walk 150 yards up the road and I would show them show them a dangerous exit from the council car park. The two hour parking allowance in east street and castle street results in a constant stream of cars coming down east street to take advantage of the free two hour parking in castle street. With the new proposal the 30 minute parking limit in those streets will drastically reduce the number of vehicles using East street and Castle street for parking.

Looking at the proposal showing East street and Castle street parking marked in green does this mean my permit can be used in both streets on showing green parking.

## Appendix 7 - Individual Representations

### **3. (Objection correspondence 6)**

It seems to me a waste of time and money in the first place asking for our comments when it has already been decided to introduce the charges.

This Council seems to be determined to kill off Hereford as a shopping destination. I note that the income from the existing car parks is coming in below expectations, is one surprised when the charges are continually rising? It is nothing to do with making Hereford more attractive, it is all do do with raising more revenue for this wasteful council to squander.

It means now that when I want to pick up a prescription from the chemist in St Owens Street I have to pay at least 50p, what next I ask. At the moment I can still use a bicycle but at my age that will stop soon!

### **4. (Objection correspondence 7)**

With reference to the Council's Proposal for the installation of parking meters in Broad Street, King Street, and Bridge Street. I want to raise the following points.

1. Will there still be adequate free disabled parking for 3 hours on Broad Street with the facility to park free when the metered slots when the disabled places are full?
2. Currently there is free half hour parking for everyone on Broad Street, this provides a regular and quick turnover. Charging for this half hour will deter 'Quick Shoppers' by extending parking time here will greatly reduce the turnover of cars.
3. Kings Street and Bridge Street currently have 1 Hour permitted parking, introducing charges will certainly be detrimental to shop keepers who rely on this facility.

### **5. (Objection correspondence 9)**

Dear Sirs

I welcome the proposals to introduce permit-holder parking restrictions and a 30 minute waiting period 0800 to 1830, Mondays to Saturdays, in Castle Street and St Ethelbert Street, Hereford. However, I ask that this be extended to include Sundays as well, for the following reasons.

Sunday is now a shopping day which is often as busy as Saturday. Indeed, sometimes the traffic around Hereford city centre seems to be even heavier on Sundays than on Saturdays.

Residents in this area already have to tolerate people being able to park on the single yellow lines in St Ethelbert Street on Sundays. Unless the weather conditions are very adverse, thus discouraging people from coming to the city centre, it has for several years now been normal to see cars parked on the single solid yellow lines on the west side of St Ethelbert Street from mid/late morning until mid-afternoon on Sundays, all the way from the Castle Street corner to the junction with St Owen Street.

The omission of Sundays from the proposed new restrictions would mean that it will become by far the busiest day of the week for residents here. The beneficial effect of the proposed new Monday to Saturday restrictions will mean that the difference on Sundays will be very marked indeed. There is no logic whatsoever in simply following decades of precedent and continuing to exclude Sundays from the new restrictions.

In the streets adjacent to the County Hospital - Daws Road, Central Avenue, St Guthlac Street, Symonds Street, Vaughan Street and Kyrle Street - the parking restrictions have for several years been a mixture of the following:

- 30 minutes parking Monday to Sunday, 8am to 8pm, no return within 2 hours
- No parking at any time except resident permit holders, who can apparently park Monday to Saturday 5pm to 9am, and (all day) Sundays

The only reason I can think of for these restrictions is so that the residents of that area are not plagued by people looking for free parking when visiting the hospital. By the same token, I do not see why we in our area

## Appendix 7 - Individual Representations

should have to put up with people looking for free parking on Sundays. It may no longer be a “day of rest” for most people, but there is no reason why it should be a “day of disturbance” for us in Castle Street and St Ethelbert Street.

I have heard a view expressed that the council will not want to employ extra staff to police parking on Sundays. This is understandable, but most drivers will either respect the marked restrictions simply because they are there, or they will not want to take the risk of a parking fine, or both.

### **6. (Objection Correspondence 10)**

Dear Sirs

I should endorse the comments made below **(Above)** by my husband **(Objector correspondence 9)** . I have nothing further to add other than to say that it has got to the point where one has to think twice about what time of day to go out/return to the street in order to have a chance of finding a parking space. Residents should not be forced to plan their days around this issue.

### **7. (Objection correspondence 11)**

Just seen the notices in town.

Totally against charges here and in the surrounding streets.

However, what I say makes no difference. People’s views always ignored!

Another paper exercise.

..another person fed up with the council!

### ***(Same objector, further correspondence received at a later date)***

I am writing to object vigorously to the proposed charging for parking and associated restrictions in the St Owen St and surrounding areas.

As a regular visitor to the shops, if these changes go through (which we know they will as this consultation is a paper exercise!), I will be shopping elsewhere which will impact on business in town. My family will not use the shops here as the Council do not look after people or business!

The council will be taxing us for fresh air soon! The infrastructure of our beautiful town has been destroyed by the Council over the years. Now they expect us to pay more!!? How on earth do they think we can find more money???

It's an absolute disgrace!! An insult to local people!

This consultation we know is just a joke exercise and that you will take no notice anyway! there is no democracy. It's the Council insulting our intelligence again. Waste of time commenting!!!

The Council's traffic policies are totally useless!

### **8. (Objection correspondence 12)**

I would like to object to the proposed 2016 TROs to introduce parking charges in various streets in Hereford.

[https://www.herefordshire.gov.uk/media/8061034/hereford\\_city\\_centre\\_order\\_2016\\_osp\\_notice.pdf](https://www.herefordshire.gov.uk/media/8061034/hereford_city_centre_order_2016_osp_notice.pdf)

the introduction of parking charges in the city centre will be detrimental to trade, and the council should find alternative methods to raise funds.

### **9. (Objection correspondence 13)**

I have read your proposal for the revised on street parking arrangements and can not believe what I have read. In Hereford we already have extremely high parking charges in the city car parks, which I can imagine is deterring people from visiting our city. This was borne out in a recent newspaper article saying that car park revenue was lower than anticipated Now you are suggesting on street parking charges and also a restriction in parking times in Castle street etc.

## Appendix 7 - Individual Representations

You have already achieved your objective in encouraging people to walk to work or catch a bus. However, well high parking charges and lack of long stay parking has encouraged people to walk etc by parking in every available street bordering the city centre. Well done. There have been articles in the Hereford Times highlighting that residence in these streets are not happy. Your solution to this problem is to charge these residence for parking permits for resident parking schemes. These cost a lot and do not guarantee a space. This will not solve any parking problems in Hereford.

My suggested solution is to reduce car park charges, not introduce on street parking charges and not alter parking arrangements in Castle street etc. Increase FREE parking time in St Owen Street to 1 hour. These provisions will increase the footfall to High Town and the shops will benefit. As you are probably aware Marks and Spencer's could be under threat of closure. This is the flagship store of High Town and if you invoke your proposals then there would be a lack of people coming to that area.

You do not seem to appreciate that Herefordshire is a rural county and residents need cars for transport as public transport is infrequent and expensive. With that in mind I think you should increase parking provisions within the city not withdraw it. An example of that is the halving of Merton Meadow parking and the old Rockford Road car parking for a new road that ends at one of the most busiest junctions in the city. At least these car parks provided affordable parking for city workers. There was also an article in the Hereford Times that suggested the Gaol Street car park could be built on for the Hereford University. What !!!

Perhaps you could consider a Park and Ride at the Livestock Market at Roman Road. The facilities are there already just supply the signage and buses. I realise that it would probably not be available on Market day, Wednesday.

I could go on but I think you have got the measure of my thoughts and I am not in favour of your proposals.

### ***(Same objector, further correspondence received at a later date)***

Has any decision been taken reference the consultation? If so has there been independent verification of comments, further discussion and will there be an opportunity to scrutinise any comments, discussion and result. Just asking to make sure this was not just a legal requirement and a paper submitting exercise but there is an open transparent dialogue on this matter as I see notices of intent to install parking metres have been displayed already in the "offending" streets prior to the end of the consultation period. Thank you please acknowledge receipt.

### **10. (Objection correspondence 14)**

If you go ahead with your proposal to introduce on street parking charges you will seriously damage business in High Town and the surrounding area.

The reduction of waiting time from 2hrs to 30 minutes on Castle Street will seriously reduce foot fall through Church Street so damaging businesses in what is a lovely street to shop in. The car park charges currently charged is likely to deter long stay visitors, high parking charges does not mean high revenue as reported the Hereford Times recently. We need to encourage tourists to our beautiful city, there is so much for them to see but high car park charges put them off.

Why not consider a Park and Ride based at Hereford Livestock Market, surely this will help with parking in general and also help with traffic congestion. There is insufficient affordable parking for those employed in the city causing parking issues on residential streets. We have lost a considerable amount of parking on Merton Meadow a multi storey car park on that site may be of benefit. Public transport is infrequent and expensive and in this weeks Hereford Times under vision for the future it highlights Herefordshires historic low wage economy.

Your parking charges are detrimental to both locals and visitors. What is the idea of expecting residents to pay for parking permits which do not guarantee a parking space, is this just another way of raising revenue? Surely it is the responsibility of the council is grow the city and not destroy it just look at the shops that are already empty.

I am not in favour of your proposals.

**11. (Objection correspondence 15)**

I am writing on behalf of St. Francis Xavier's Church in Broad Street with reference to proposed changes to on street parking and facilities in Broad Street. Thank you for allowing us to comment on the changes.

There are a couple of points that need clarifying.

- a) Does the extension of the bus parking lane outside the church mean an increase in the number of buses using Broad Street?
- b) Will there be extra bus stop poles erected outside the church?
- c) Can you confirm that the existing bus shelter will not be moved?

We spent many years in consultation with the council to have the old bus stop removed from outside the church, which is a Grade 2 listed building, whose fabric was being ruined by people waiting for buses using the outside steps, and the present system works in a much better way for everyone.

**12. (Objection correspondence 16)**

In reference to the parking proposals on Gaol Street, As we are residents at 'The Embankment' on Gaol Street, we experience traffic congestion outside 'The Embankment' particularly at the weekends due to relaxing of parking restrictions. Thus emergency vehicles constantly have problems getting through or gaining access.

As we have Police vehicles needing access to Bath Street via Gaol Street, with vehicles parked on the road to avoid paying for the Parking in the 'Pay & Display' car park encourages parking at the weekend. Visually creates a problem getting in and out of 'The Embankment' due to parking sometimes on both sides of the road.

Amberlance access has been an issue at 'The Embankment' due to on road parking.

Please could you consider double yellow markings outside 'The Embankment' on both sides to enable a good traffic flow, from Gaol Street to Bath Street? Especially as vehicles have a tendency to move into the centre of Gaol Street to take the corner for Bath Street, which several near misses have occurred, including Police vehicles.

**13. (Objection correspondence 17)**

Vehicle access to East Street from the rear of townhouse properties 81 to 86 (and in the reverse direction) is via an Archway between No's 84 and 85 East Street.

On occasion vehicles park close to or immediately opposite the Archway making it difficult if not impossible to exit into the road or access into the Archway from the road;

If so the need to manoeuvre to get into the road (or enter the archway from the road) causes us to block the traffic approaching from the West Street direction.

When resetting the no parking signs/indicators opposite the above Archway please could they be sufficient to ensure 24/7 unhindered exit into East Street and from the road into the Archway.

**14. (Objection correspondence 20)**

Dear Sir/ madam,

I have read the recent planning notifications for parking changes around the Castle Street area of Hereford. I feel a little upset as a city centre resident, I live in Church Street, it is not possible for me to apply for a permit. Are there no plans to accommodate residents of Church Street with an option for permit parking, especially with the new restrictions being enforced?  
Regards, Nick Carroll

***(Same objector, further correspondence received at a later date)***

I have spoken to several people in the parking department regarding applying for a residents permit to park in the Castle Street etc. area of Hereford.

The reply from all contacted is that Church Street does not qualify for residential permit parking. This seems unfair, as those of us in the town pay the same council tax pro rata as any other part of Hereford. Yet, this service is not available to us.

The centre of town is now highly populated with residents. I feel it is time the council reviewed the situation, to allow city centre residents to apply for residential parking permits.

**15. (Objection correspondence 21)**

I disagree with the introduction of parking meters to end free parking in Broad St, Bridge St, Gaol Street, Harrison St, King Street, St Owens St and John St.

I think its a very bad idea and will not help the footfall in our city  
Given that parking income has dropped since the introduction of higher parking fees, you need to be careful you don't close the high streets down.

Salmon park, holmer trading estates are all incredibly busy due to free parking and the parks have been full to bursting with Wednesday late night free parking.

So get real and stop using the motorist as a cash cow at the expense of the retailers who pay enough business rates to enjoy some footfall!!

**16. (Objection correspondence 22)**

I wish to lodge an objection to the proposed on-street parking charges for Hereford city centre.

My son attends Hereford Cathedral Junior School, and like many other parents, I have no choice but to drive my son to school in the mornings and collect him by car at the end of school day, as there is no space for him on the school bus route which runs in the morning, and there is no school bus which runs in the afternoon.

Anyone who is in the vicinity of Castle Street between 8.30/8.45am and 3.25/3.40pm must be well aware of the fact that there is inadequate on-street parking available on Castle Street, and since my son attends the pre-prep, I can't double park on Castle Street as I have to leave my car to walk him round to the back of the school. There is rarely any car parking available on the neighbouring residential streets with the result that I park on St Owen Street whenever there is available space. I am only parked for 10-15 mins (long enough to walk round to school and back to the car) and since I have no choice but to park in order to safely escort my son into school, I strongly object to the proposal that I will have to pay 50p twice/daily for the privilege.

If you insist in proceeding with this proposal (which I am sure is causing concern amongst many parents), then please consider only commencing the charges from 9am and allowing up to 30 mins free parking between 3.15 and 3.45pm in the afternoon.

## Appendix 7 - Individual Representations

### **17. (Objection correspondence 23)**

I would like to object to the proposed on street parking charges for the Broad Street/Castle street area.

The availability of free parking in this area for a limited period provides opportunities to pop in and purchase goods from local stores whilst awaiting school pick up time.

The removal of this facility will result in reduced footfall in local areas of Broad street and church street already negatively impacted by the new development.

The rural nature of the county and poor public bus services precludes use of these for school pick ups. There is no bus service provision for my location for my children after school necessitating driving. As such I rely on free short term parking in proximity to the school to enable safe collection.

### **18. (Objection correspondence 24)**

Please can you let me know about the provision for disabled disc holders within the proposed parking charges zones.

On street parking will impact the shops in the area to a huge degree – and is a damaging retrograde step which actively discourages shoppers to keep the High Town a vibrant place to visit.

### **19. (Objection correspondence 25)**

I object to the proposed charges for parking in Hereford city centre.

There are precious few places left in the city for those who wish to visit the city centre quickly and not have to pay for the privilege. Why this has even been conceived is beyond me unless it is simple fund raising for which there is plenty of other sources.

If you are trying to drive people away from the real city centre please do continue.

### **20. (Objection correspondence 27)**

As a parent of a child at HCS, I would like to express my concern about any changes to parking around the school which is already very difficult but is, in my experience, workable at present.

I do not come to the school daily but obviously attend frequent school events. My son often has lots of bags and stuff to carry around so sometimes it is necessary to get near the school to collect him.

If new parking regulations are introduced it would make dropping off and picking up even more difficult and stressful and is, in my opinion, creating unnecessary extra hassle.

### **21. (Objection correspondence 28)**

Having been a student and parent at Hereford Cathedral School for much of the time since 1976, there is and always has been a very simple way of alleviating the congestion around Castle Street / East Street and St Ethelbert Street and that is to make St Ethelbert Street and the East half of Castle Street (between St Ethelbert Street and Ferrer Street) one way.

Cars come into Castle Street and drop children off then see that Ferrer Street/East Street is busy so try to get back out via Castle Street and St Ethelbert Street, against a constant throng of cars. Due to double parking in Castle Street (which is efficient when dropping children off) and parking in St Ethelbert Street (which is necessary for Sarum House Surgery), it is this that creates the blockage in Ferrer Street / East Street in the first place.

Please do not change the parking in and around that area - the school is a vibrant and important part of the City.

## Appendix 7 - Individual Representations

### **22. (objection correspondence 30)**

I write with regard to the proposed changes to parking restrictions in High Town, and in particular proposals for Castle Street and Cantilupe Street.

The proposals as stated seem to take no account of the transport requirements of families using the Cathedral School, many of whom travel in long distances with no options for school or public transport.

I recognise the chaos caused by the volume of cars - and the potential danger it poses to children and other pedestrians using the street, as well as the impacts caused by air pollution from traffic fumes.

However the proposals look set to make this chaos worse rather than better, as there is no alternative provision made for parents dropping off children. I would suggest you either need to be:

1. More radical, considering pedestrianising the whole of castle street and even St Owen street, thereby forcing" parents to park further away and walk. Or
2. provide alternative free parking for 30 minutes to both enable and encourage parents to park further away and walk in to drop off and collect children

Simply ignoring the fact there is a busy school on castle street with children travelling in from distant locations will exacerbate the problems rather than fix them - and increase the risks to children using the school.

### **23. (Objection correspondence 31)**

I wish to object to the proposed on street parking in Hereford Hereford already has numerous empty shops and if the town is to flourish we must allow people to visit and park free of charge for short periods of time.

Doctors surgeries and dentists in central Hereford do not have car parks and the elderly often have to park in the street and it seems very harsh for them to have to pay.

The other problem is that people will visit local surrounding towns rather than visit Hereford . Local out of town outlets and convenience stores eg Tesco Express will be used rather than coming into Hereford to wander round the shops and meet friends for coffee etc.

The centre of Hereford is not only a shopping experience but a social experience, particularly for our elderly population. We need to encourage them out of their homes so that they do not feel isolated and lonely. We also have mothers with young children who may wish to pop into town for half an hour, will they do this if they have to go and park in a car park or pay on the street.

Surely it is better that our existing shops survive and pay their business rates etc. If more shops close as a result of less shoppers the car park charges will take a long time to reach the income from the closed shops!

Another thing to consider.....

The shops for example in St Owen Street, will people continue to park in this street if they have to pay, I doubt it because they may as well park in a car park which is more central and therefore they won't visit St Owen St at all. Result the shops are no longer viable, they close and another empty street.

Then there is the issue of Marks and Spencer's - if the Hereford store closes that will be a disaster for Hereford!!

We must do all we can to encourage shoppers to Hereford for five minutes and all day, we have a lovely new development, lets ensure that we look after our town and the new development, not put barriers in the way all the time



## Appendix 7 - Individual Representations

### **24. (Objection correspondence 32)**

I understand your rationale for introducing parking meters in Hereford.

I assume that it is very difficult to balance your books, however the local shops have already been kicked in the teeth by the opening of The Old Market site, full of national retailers. To further kick them by putting customer off from parking is short sighted.

When they go out of business because of reduced foot fall will mean that you lose the rates and even more boarded up shops.

Get a grip

### **25. (Objection correspondence 33)**

I wish to object to the on street parking charges proposed for Hereford.

The prices in the city car parks are far to high, especially when people live out of the city and have to travel in to pop to the bank as the local ones in my town are either closed or closing in the new year.

Rather than discouraging people to shop in Hereford, charges should be made more attractive to encourage shoppers in.

### **26. (Objection correspondence 34)**

I am writing to express my objection and concern over proposed parking changes to areas of Hereford particularly to Bridge Street and Castle street.

In my view, the proposals will be of huge detriment to the city. They would inhibit and severely hamper the prosperity of local businesses who thrive on the input from Hereford Cathedral school families. I have three children who attend the school and every day, I alone, park in these areas for a period of time and spend money in local shops and coffee shops. There are well over 600 - 700 children who attend the school.

If these changes were to be made I would be put off paying such an extra amount and would go straight home. These changes would also create a huge safety issue with parents being unable to park to collect their children from school. I feel the site of the school in such a central part of the city and the huge number of very young children who would then be forced to cross roads and walk long distances gives rise to exceptional consideration of nearby parking arrangements.

Despite the fact that Hereford Cathedral school is a private school, the benefits to the local economy that is generated by the families of those attending the school should not be underestimated. The proposed parking changes to these key areas situated in the close vicinity of the school will only serve to disincentivize people from staying in Hereford and contributing to the local economy. I feel strongly that these areas should be protected from the proposed parking changes.

### **27. (Objection correspondence 35)**

Please can you tell me when you bring in charges for parking in Hereford streets will those of us that are disabled still be able to park in Broad street at the town end where there are 3 places for disabled drivers, nod also further down past West street.

It is vital for disabled people to be able to park in Broad street.

I am disabled and use a trolley to walk with, and I need to get to Marks and Spencer, Boots, and the shops and bank in High Town.

**28. (Objection correspondence 36)**

Thank you for the comprehensive details contained in your undated letter received on 21/11/16.

I suggest one policy change – that all parking wherever practical should be marked as diagonal and not parallel with the kerb. The time taken by vehicles manoeuvring into spaces would be considerably reduced by this change. It is already used for example in Broad Street and I suggest should be extended as general policy. Thank you.

**29. (Objection correspondence 37)**

I know that this will make absolutely no difference to your decisions as the council has now become so removed from the reality of its electorate and no longer represents the best interests of those of us that live and work in Herefordshire.

However firstly as a full time employee of the NHS with no parking permit as provided for your employees, i rely on on street parking for visiting my clients and to work, this will make my job untenable. We are already having difficulty recruiting as Hereford has so little to offer.

Secondly as a member of the public it seems to me that you are set on making Hereford City Centre a ghost town. You do not seem to understand that people will NOT GO INTO THE CENTRE TO SHOP THEY WILL SHOP ON LINE and thus reduce the prosperity of this already dwindling economy. STOP BLEEDING YOUR RESIDENTS DRY.

It is cheaper to park in Brighton than it is to park here. WAKE UP and LISTEN .

**30. (Objection correspondence 38)**

I Object to parking meters being put in the city streets in Hereford.

I feel we need to encourage people into the city and not put them off by everyone having to pay to do perhaps 15- 30 minutes shopping.

I am a parishioner at St Francis Xavier's Church and object that I will have to pay to park to attend Mass either a Saturday evening or Sunday Morning.

This council needs to take these points into consideration.

**31. (Objection correspondence 40)**

I can not believe the short sightedness of bafour beatty at the proposals of paying for all car parking.

If you would like to KILL Hereford completely then this is the way forward, just walk through Hereford and count all the empty shops. Its dying and the only thing thats keeping it from complete ruin is the little areas left free to park.

I have lived in Hereford for over 30 years and in that time i witnessed a beautiful vibrant city slowly ruined by the Greed of Hereford council.

Keep the free parking areas, Aubrey street, bridge street, Broad street,Gaol Street, Harrison Street,King Street and St Owens Street.

**32. (Objection correspondence 41)**

Unbelievable. ...stop killing this city

**33. (Objection correspondence 42)**

Can I just say I welcome the proposed introduction of charging for on street parking in Hereford city centre, I think it's an excellent idea. The fees seem reasonable and I'm sure the council needs the income.

Can I just ask as to why Castle Street is to retain free parking?

## Appendix 7 - Individual Representations

### **34. (Objection correspondence 43)**

I wish to object to the new proposed charges you wish to bring in for the city of hereford.

You appear determined to ruin the shopping experiance for everyone these days. Its not as if we have a great shopping centre. The usual shops and a fancy term of old quarter and new quarter! Except the so called old quarter is dying on its feet.

Very high rates for the shops and now so many charity shops and Polish shops...and for this you wish to charge higher parking fees. Unbelievable .

Already more people are shopping out of town...yes it will reduce traffic but at the expense of trade. When i retired we came into town nearly every day..not now . We only come in if we have to and can't get our shopping elsewhere. I will not travel on the bus. I have not worked for 49 years so i have to travel next to someone who is...on the phone...or has loud music...a cough or cold..sore throat etc...and worse in some cases smells!

Hereford council seem bent on extracting the most money for the least advantage . The worst aspect is they think they can keep on asking for more money for every idiotic scheme they dream up...a new road which we did not need and destroyed a really good DIY shop in the process. I am personally sick of hereford council spending money they do not have. I don't suppose protest will have the slightest effect, but we can always hope.

### **35. (Objection correspondence 44)**

What a wonderful way to kill the centre of a city - small independent shops and businesses which depend on walk in trade will die as customers no longer come into the city centre due to parking being too expensive. Why not have a free first hour in some areas - at least then this will help survival of the small and independent.

### **36. (Objection correspondence 45)**

In my opinion the two hour time limit on parking meters is too long as it will tie up what should be a short term limit to enable more people to use the available spaces.

### **37. (Objection correspondence 46)**

Iwish to record my objection to the proposed introduction of parking meters in Hereford on Broad Street Bridge Street Gaol Street Harrison Street King Street St Pwens Street John Street

### **38. (Objection correspondence 47)**

If you go ahead with your proposal to introduce on street parking charges you will seriously damage business in High Town and the surrounding area.

The reduction of waiting time from 2hrs to 30 minutes on Castle Street will seriously reduce foot fall through Church Street so damaging businesses in what is a lovely street to shop in.

The car park charges currently charged is likely to deter long stay visitors, high parking charges does not mean high revenue as reported the Hereford Times recently. We need to encourage tourists to our beautiful city, there is so much for them to see but high car park charges is likely to put them off

**39. (Objection correspondence 49)**

Consultation re on-street car parking proposals

We support the Council's objective of encouraging use of off-street car parks and particularly the use of sustainable travel options. We would, however, consider that there is a strong case for on-street provision of parking spaces for disabled people.

From the point of view of users of our Meeting House at 21 King Street –both worshippers and other users of our premises – we would greatly value the provision of two car parking bays for the disabled in the vicinity of the Meeting house. Could this be incorporated in the new measures which the Council proposes to adopt?

I look forward to hearing your response to this suggestion. I would be grateful if you would reply by email to [julianrutherford@hotmail.co.uk](mailto:julianrutherford@hotmail.co.uk) as I will be away in January and February.

**40. (Objection correspondence 50)**

I protest at the proposed on-street parking charges.

If the council wish to prevent anyone coming into Hereford from the countryside this action will do the trick.

I feel very unwelcome in my own town and friends visiting Hereford are shocked at the parking charges levied. This proposal to prevent local people coming into town for a short visit will be impossible without payment. It does make me wonder at the rationale as this will be fairly costly to operate but perhaps this is not a consideration. I do note that Hereford is at the top of the parking charge chart together with an exorbitant profit.

I and many of my friends and associates have taken part in all the council surveys but it seems that there is an undemocratic clique who steamroller policies through without due consideration to their electorate.

**41. (Objection correspondence 51)**

I have just read the article regarding end of free parking in Hereford and I feel strongly that this will be a bad decision and would like to object.

The existing parking charges have put myself off coming into town so often already and if you get rid off these then I'm afraid I will virtually stop coming into town altogether or on the very rare occasions .

I am sure this will create a very negative effect on the businesses and shops in town ( so many shops are empty already and we do not need more).

I know that lots of my family and friends feel the same way too. It is a real shame for Hereford city.

**42. (Objection correspondence 53)**

I am writing to voice my objection to the proposed parking charges described in the order above.

My reasons for objecting are because I feel that having free parking on these streets is an asset to Hereford and encourages people, both local and from further afield to visit our city and utilise its facilities and businesses. I live in Hampton Bishop and often take advantage of the free parking options these streets offer, especially if I need to run a few errands in town. If I had to pay, parking would become a big inconvenience, I would most certainly visit less frequently and would probably do more of my business online, thereby impacting the local businesses and economy.

I feel that applying parking charges demonstrates short-term thinking about how to grow Hereford's economy. The council should be thinking of innovative ways to encourage visitors, not going with easy to implement, short term pocket fillers which will no doubt have the opposite effect in the medium to long term.

## Appendix 7 - Individual Representations

I sincerely hope this order does not go ahead for the sake of the growth of our city.

### **43. (Objection correspondence 54)**

I write to object to Hereford Council's proposed changes to parking regulations in St Owens Street.

The current system whereby a 30 minute free stay is permitted works well for everyone. If you need to stay longer you park in the car park. The proposed changes are unlikely to achieve the stated aim of reducing car journeys by persuading people to use public transport for the obvious reason that the large number of people like me who visit Hereford for shopping and other services live in the country around Hereford, which is not served by public transport to any useful extent, and we have no alternative to driving.

Would you rather we took our business to Worcester?

Please leave well alone - the current system works fine.

### **44. (Objection correspondence 55)**

I am objecting to the proposed changes, specifically item 1 regarding the introduction of pay and display charges in Aubrey Street, Bridge Street, Broad Street, Gaol Street, Harrison Street, King Street, St. John Street and St. Owen's Street.

I do not consider that your statement of purpose gives adequate justification for the introduction of charges; my personal experience as a long-term visitor and latterly resident of Hereford is that there is little congestion in those areas during the day.

The availability of short-term free parking does make the city centre attractive as a destination. Some other cities are actually *introducing* free parking as an incentive to help footfall to local businesses.

It seems absurd to introduce a disincentive to visit at a time when so many local businesses are struggling and the city centre is looking increasingly depressed.

### **45. (Objection correspondence 56)**

I am a client of BBR and Collins House Dentists and also use the St Owen St pharmacies.

The current thirty minute free parking is most useful but for longer appointments I use Gaol St car park. Why can we not have pay as you leave in this car park? It works brilliantly in the Waitrose car park and encourages footfall in the town.

It seems to me that the proposed changes are designed to kill off enterprise and interest in the St Owen area of town. Almost everywhere else I go has cheaper or free parking.

### **46. (Objection correspondence 57)**

We oppose the introduction of on-street parking charges and wish to register our opposition as Herefordshire rate payers.

### **47. (Objection correspondence 58)**

I am writing to express my concern at the proposed changes to current parking arrangements in Castle St and surrounding area.

It is vital to retain the individuality that the Cathedral Close and Church St has to offer both to visitors to the city and for people that live in Hereford.

I have lived here all my life and Hereford has just about managed to retain its character unlike neighbouring cities of Gloucester and Worcester. By taking away the only free on- street parking with access to these areas you will deter people from visiting as the car parks are too far away and public transport is unreliable and dirty.

## Appendix 7 - Individual Representations

I have had children at the Cathedral school since 2004 and I know that a huge number of parents use the free 2 hour parking to visit Church St shops and cafes and also the Castle House hotel and cafes and shops in St Owen St after dropping off children at school. This will have a massive negative effect on these businesses who rely upon such trade. We are the people who spend the most money in these areas on a regular basis not the visitors and the cyclists!

Castle St is already pretty congested at school drop off and pick up times but the system works. Where do you propose that all the cars are going to go at these times with nowhere to park?

It seems to be just a money making exercise for the council but you are in danger of killing the city's core and losing its identity and before long the quaint small shops and cafes will close and will no doubt be replaced with more charity shops and mobile phone shops.  
Please have a re-think.

### **48. (Objection correspondence 59)**

I wish to object to the introduction of charges for short-duration on-road parking in Owen Street and similar roads.

It is perfectly reasonable to charge for 1 hour or more parking in car parks, but it is strongly objectionable to charge for short duration (30 minutes or similar) on-road parking.

### **49. (Objection correspondence 60)**

The idea of introducing parking charges in place of the 30-minute stop bays is awful. It will complicate life for many, many people who use the services along the street briefly, reduce the number of people able to use the street, damage business and services and all to meet Tory cuts. Forget it!

### **50. (Objection correspondence 61)**

We have noticed with some horror that this (and surrounding streets) are to be subject to unwarranted interference with the way local people use these streets.

For years we have parked in St Owen Street for up to half an hour, for short visits to our bank in Broad Street, our pharmacy in St Owen Street, our doctor in St Ethelbert Street, our optician in St Owen Street, our Accountant in Bewell Street, the Principality Building Society in St Owen Street, quick visits to Marks & Spencer, the deli, the Town Hall, the Post Office, etc. etc. and usually we have been lucky enough to find a slot to park in for that quick visit. It is our observation that most of those parking in St Owen Street are using it in much the same way as ourselves, and the Traffic Wardens are usually in evidence so we don't linger longer than we should and more people have the opportunity to park for short and necessary visits like ourselves.

To discover that this handy bit of free parking is now under consideration for 'metering' means the Council will be interfering with a well-used local amenity; if this is altered in the way proposed it is putting the very reasonable needs of local people last, instead of first. Council, think again.

### **51. (Objection correspondence 62)**

Whilst not a resident in Hereford we do visit regularly both for the Cathedral, shopping, socialising and health care eg optometry, physiotherapy.

Having reviewed the proposed plans for changes to the current parking arrangements in a number of areas in the City, my conclusion is that they will be detrimental to the ease with which we can currently visit for our various needs.

In particular, the current arrangement in St Owen Street works extremely well as the spaces come free regularly and imposing a parking fee with a longer stay duration will do nothing to aid the accessibility of the City to many people. There are quite adequate car parks nearby where you can stay longer without also enforcing a longer stay option on the streets which are more often used for much quicker visits to the very local amenities.

## Appendix 7 - Individual Representations

I do trust that these proposals are exactly that and that the consultation and feedback will ensure that the proposals are re thought.

### **52. (Objection correspondence 63)**

I would like to object against the proposed parking charges.

I feel that it would harm small business in Hereford also at times one is only Popping into Chemists or the opticians to collect prescriptions etc also having had a major op and on crutches my husband & I have used these spaces often.

We are willing to pay for long term car parking but fell that charging for ½ and 1 hour would harm small businesses .

### **53. (Objection correspondence 64)**

St Owen Street properties include several health-related premises: GP surgeries, Opticians, Foot clinic, Pharmacies, all of which require access by elderly, infirm or mobility-reduced persons.

The present arrangements, with the proximity of the Gaol St Car Park, permit this access for long or short duration visits within close walking distance for those reliant on car transport. without incurring unnecessary or excessive charges. I wish to register my opposition to the suggestion of applying parking charges in St Owen Street

### **54. (Objection correspondence 65)**

I am a member of St John's Methodist Church in St Owen St and responding to: The County of Herefordshire District Council (Hereford City Council) Order 2016.

I am pleased to see that roadside parking will be free on Sundays, however, many activities take place on weekdays; a weekly lunch club for elderly people two mother and baby groups, occasional funerals and weddings when there is the need for dropping people off and in the latter cases for adjacent parking and currently we are able to 'cone off' an appropriate area.

Unless we are able to continue to use the Church frontage for these purposes I would wish to oppose the 2016 order.

### **55. (Objection correspondence 66)**

I note that it is planned to charge for parking on street in Hereford City Centre.

There are very few places left with free parking here even for a few minutes whilst one rushes to a shop or picks up a prescription form the pharmacist, and I think it would be a retrograde step to bring in charges throughout the city. We pay enough in Council Tax to allow us a few minutes free parking when needed. Most people are prepared to pay charges when they need to be in town for a longer period, although I do find that I am avoiding going into the city centre very often now.

If others stay away too the city centre will die, and the Old Market could suffer too.

### **56. (Objection correspondence 67)**

Please do not apply parking charges to onstreet parking.

As the parking is restricted to 30 minutes, people do not park there for long -it is useful to be able to pop into a local shop and pick something up. Already local shops are up against places like amazon. i myself am guilty of buying online as i can choose waht i want and get it delivered the next day.

I think if you introduce parking charges it will really affect small businesses that are on the brink of survival.

## Appendix 7 - Individual Representations

### **57. (Objection correspondence 68)**

I am writing to object to the proposed imposition of parking fees in St Owen Street.

It is always useful in a city to have an area of free parking for people who pop into town briefly as it increases footfall and enables short visits to offices and shops. I frequently drop in to town, or to pick something up/ drop something off including things like my glasses at St Owen Street Opticians BPR. There are often free spaces in St Owen street which suggests that there is quick turnover of visitors and parking spaces. Often the car parks around gaol street are full with longer stay shoppers and it would be most frustrating to have to drive around looking for car parking spaces.

I think it would be a great pity to make this into a paid parking zone.

### **58. (Objection correspondence 69)**

As I am shortly going to be a resident at 33 Castle Street, Hereford. I whole heartedly endorse and support the letter you received from the Chairman of Castle Street and District Residents' Association.

Having done a lot of work on the property at 33 Castle Street, I have seen how bad the situation for parking has been under the present scheme.

The newly proposed Hereford City Centre order 201 is enlightened and a great step in the right direction. I would just like to draw your attention to the point raised at the AGM regarding Sunday parking from 8am to 6.30pm. I feel it would make good sense to also include Sunday in the new parking restrictions.

### **59. (Objection correspondence 70)**

I object to the change and the imposition of charges, the current 30 minutes free time parking encourages visits to Hereford City Centre for short stay requirements. The system works well.

Hereford is now at the point that it is the least attractive shopping venue for parking within a significant radius of the town. Many people s choose not to attend the city centre and the imposition of charges will further deter attendance at the local traders' emporium.

The City centre continues to die and more retail property becomes vacant.

### **60. (Objection correspondence 71)**

I strongly object to the proposed on street parking fees in Hereford.

I live outside the city and sometimes only pop in for half an hour or so to go to the bank. If on street parking is introduced people will park for longer thereby taking up spaces that are used for quick visits by people like me. Hereford Council seems to be intent on messing up the traffic as much as possible.

You should be concentrating on getting a bypass sorted out to help the whole of the county not just the city.

### **61. (Objection correspondence 72)**

I would be grateful if you could clarify if this new system that is in discussion about charges in Broad Street has taken into consideration Disabled Parking for Blue Badge holders and how it would work. As you are aware we have designated disabled spaces with parking for 3 hours or we can park in an unmarked bay all day if necessary, will this continue with the new system ( and will there still be as many disabled spaces) as it is very difficult if you are disabled since most of the centre is pedestrianised so parking in Broad Street is crucial.

I look forward to hearing from you.



## Appendix 7 - Individual Representations

### **62. (Objection correspondence 73)**

I object to the implementation of parking charges proposed by the above order and in particular in St Owens Street.

Current off-street parking charges are some of the highest in the Herefordshire/Worcestershire/Welsh border area – no wonder shops are closing in Hereford when there is little encouragement given to enter the city.

Parking charges at the hospital are outrageous; I accept this is beyond your control but other parking charges are under your control so be sensible.

I am a pensioner and have seen the demise of free 2 hour parking in selected car parks – was this such a loss of money for the council that it had to be curtailed? I doubt it.

This latest proposal is further proof of the short-sightedness of our elected officers.

### **63. (Objection correspondence 76)**

We are writing to object to the proposed implementation of on street parking charges which are being introduced purely for a quick fix financial gain with no regard for the people who have businesses in the affected areas or those members of the public who use them.

This plan was put forward for public consultation when we all know that the views put forward are not taken into consideration as the decision has already been taken, but the council can sit in there ivory tower and say the public were consulted.

This is a decision that should be reversed.

### **64. (Objection correspondence 78)**

We have concerns over the proposed on street parking charges in Hereford, particularly in St Owen Street.

- 1) When the new shopping centre opened there was a real feeling Hereford was on the up. Then car parking charges were increased and many motorists would rather drive to an area with cheaper parking than stay in Hereford, (Ross on Wye and Ledbury come to mind), particularly, as most people purchase some goods on line, so the city centre has to be a vibrant place to shop.
- 2) Very concerned as to the viability of shops affected by the loss of street parking, particularly in St Owen Street. You have a Chemist, take away Deli, Opticians ( frequented by more elderly customers) and the Disabled Aids shop. Not only will this have real impact on these businesses, but will also make an attractive street seen less attractive with the insertion of parking meters.
- 3) The cost of purchasing/ fixing and emptying these meters..... can this really be cost effective?
- 4) Hereford needs to ensure we can keep a viable high street, particularly with the bid for Year of Culture. Do we really want the county to be seen as a sleepy back water with closed shops and parking meters?

### **65. (Objection correspondence 79)**

I believe charging for street parking will destroy shopping in Hereford. I won't pay I will go elsewhere, it is difficult enough shopping with children without this extra difficulty.

### **66. (Objection correspondence 80)**

My mother lives in Ainslie House, St John St and I am her main, unpaid, carer.

She has dementia and so I visit almost daily, arriving by car since I live outside hereford. I have to park close by since she has limited mobility and I am always at least 15 minutes when collecting or dropping off since she takes some time to get herself organised.

## Appendix 7 - Individual Representations

Placing meters on St. John st will cause huge inconvenience and upset, let alone expense. The only way to avoid this would be to issue some sort of residents permit to allow me to park outside. Life is stressful enough trying to look after mum without the added pressure of parking and I was very dismayed to hear of your intentions.

### **67. (Objection correspondence 81)**

As a resident of Castle Street I would like to congratulate your team for achieving a realistic proposal to change the on street parking arrangements.

We have endured the increasing levels of pressure on parking spaces for many years and a solution to the chaos and pollution and danger to pedestrians, particularly at school pick up and drop off times, is most welcome. I think that the proposal to have residents only areas as detailed in your letter of 18th November, and the restricted waiting time of 30 minutes for other vehicles, will make a significant difference for the better to our quality of life.

There is only one aspect that I would like to see improved upon and that is the inclusion of Sundays 8am-6.30pm, in the restrictions. In recent years Castle Street has become equally busy on a Sunday as during the rest of the week and it would be sensible to make the restrictions the same for every day to avoid any confusion and to enable residents to enjoy some peace throughout the weekend.

### **68. (Objection correspondence 82)**

I would like to OBJECT in the strongest possible terms to the proposal for on street parking charges.

Hereford already has a bad reputation when it comes to its parking provision and cost of parking within city centre car parks. I work with a number of people who live between Hereford and Worcester, all of whom rarely visit Hereford due to the parking situation as it currently stands.

On street parking will put visitors off shopping in the town, including myself (I only live a few miles outside of town). Hereford does not have enough going for it to charge people to park on the side of the road. Such a charge would be seen as a tax on visiting the town. Hereford is beginning to become an interesting destination, an on street parking charge will ultimately have a detrimental affect on local businesses.

I would like to suggest lowering the parking charges in the city car parks to encourage people from further afield to visit the town. The less people have to pay in a car park will ultimately result in them visiting the town on a more regular basis and increase sales in the local shops, restaurants and cafes.

Personally, the introduction of on street parking charges will mean I no longer use the town on a regular basis and move toward online shopping. I suspect i will not be the only one making the transition.

### **69. (Objection correspondence 84)**

I wish to register my objections to the proposed on street parking, on the grounds that this will be the final nail in Herefords parking disputes.

The on street parking in the proposed streets will directly hit local traders who have worked hard to build their businesses, the customers who have religiously supported them will be forced to park away from the local businesses, causing them to shop elsewhere, but, I fear in most cases they will travel to other Towns and city's to find what they want, is this what you really want for Herefordians who have been loyal to their city, finding themselves having to close their businesses and loose their livelihood. Surely Herefordians should come first before any such proposals are made,

I would be prepared to pay a little extra on my council tax, so that the Local people who have served us so well and, is what Hereford has been known for, bringing in people from other towns and city's.

I urge you to consider carefully your proposals .

## Appendix 7 - Individual Representations

### **70. (Objection correspondence 86)**

I object strongly to the above.

Many elderly and infirm people use the varied health facilities particularly in St Owen's St such as the doctors, podiatrist, chemist, opticians for short visits. There is no congestion there. Charges will adversely affect small businesses in the area.

Surely it will cost a lot of council money to set up parking meters which just make life more complicated?

### **71. (Objection correspondence 87)**

I park on St Owens street for approx. 10 mins between 08:15 and 08:35 daily and then walk my child to school in Castle Street to reduce congestion in Castle Street and the surrounding roads . Several other parents also do this.

With the proposed charges being implemented from 08:00 then this will only encourage many to drive into Castle Street and only increase congestion for school and resident traffic. I would propose that delaying the charging until a 09:00 start would avoid this adverse impact and make a real positive difference to potential safety of pedestrians as well as congestion.

I and others do also do the same after school (times more variable) hence would propose the ceasing of charges earlier than 18:00.

I would hope that the above will be taken into consideration prior to any decision.

### **72. (Objection correspondence 88)**

Like many Hereford Cathedral Junior School (HCJS) parents, I park in St Owen's St for < 10 mins each weekday morning and walk my son into Castle St. This prevents me adding to the existing congestion and associated danger in Castle St.

If your scheme were implemented as suggested, parents will inevitably drop in Castle St thereby increasing congestion and frustration for road users and residents danger to pedestrians, particularly children.

I have no objection to your scheme per se but suggest that the above scenario would be avoided if charging were not to begin until 0900. I similar scenario in the evenings could be avoided by ending charging at 1600. Please do so.

### **73. (Objection correspondence 89)**

I would like to object to these changes.

It seems this is being done as a cash cow for the local council.

I feel the pay and display will mean there is no free parking in the city centre and this will damage visitors into our city.

It is such a shame that the council have to resort to this.

Why not simply make the existing paid parking areas 7 days a week, but leave some areas where there is no fee to park but you are limited to either 30 mins, 60 mins or 2 hours - as is the case at present.

Please do not go ahead with this plan.

### **74. (Objection correspondence 90)**

As someone who has had the need for and benefit of regular contact with retail businesses and offices in St. Owen Street for 50 years, I wish to present my views in objection to this action, stated in the NOTICE OF PROPOSAL for the above Order, which would affect St. Owen's Street, Hereford City.

#### **1. To introduce pay & display parking**

## Appendix 7 - Individual Representations

(8am – 6pm Monday – Saturday, maximum stay 2 hour, no return within 2 hours) in place of the existing general use limited waiting parking places in:.....**St. Owen's Street**. The proposed charges are 50p for stays of up to 30 minutes. £1 for stays of up to 1 hour and £2.50 for stays of up to 2 hours.

I do not consider that reasons stated for the Order in general are all site specific for conditions in St. Owen's Street:

- *To assist the management of parking within Hereford city centre, to improve traffic flows and allow greater access for sustainable transport modes*

There is already a self-controlled 'management' of car parking in the street with the designated herringbone bays on one side and unmarked parking on the other which enable shoppers to simply pull in where there is a place and pop to the shops, the dispensary and so on. If people need to park for longer, there is very easy access from Gaol Street carpark to St. Owen's Street.

The proposal will not alter traffic flow as motorists will be driving into the street from St. Peter's Square as usual, seeking to park in the street and if they cannot find a space they will carry on out of the street and go elsewhere until they can find a parking space.

- *For avoiding danger to persons or other traffic using the road or any other road or for preventing the likelihood of any such danger arising (i.e. to improve safety).*

To create defined, marked parking bays will mean that motorists will have to identify an available parking lot, manoeuvre into it, and then go to the ticket machine. This will create additional movement of vehicles and people with the potential for driver/driver and driver/pedestrian conflicts.

With proposed cycle lanes on both side of the street positioned between the pedestrian pavements and the parking lanes there are obvious hazards with risk to the safety of everyone.

- *For preserving or improving the amenities of the area through which the road runs.*

My view is that the proposals for this street will have a very serious impact on the access to and viability of the current businesses and will be detrimental to businesses which could be looking to locate there.

These are my reasons for that view:

1. There will be severe damage to the current engagement and connection between the businesses and their established and loyal customer bases.
2. It gives out these messages that Herefordshire Council:
  - a) puts no value on the day-to-day trading which keeps the street living.
  - b) regards the street purely as a parking lot for access to High Town and not as a vital trading environment.
  - c) does not consider it has a role in supporting businesses which have invested over the years in real estate in St. Owen's Street.
  - d) is not concerned about loss of business rates revenue when businesses in St. Owen's Street close down.
  - e) puts more 'value' on the transient population of tourists and visitors from outside the area.
  - f) has plans not yet revealed to eventually turn the street into a 'closed' zone with access only for cyclists and coaches and taxis transporting sightseers and holidaymakers.
  - g) does not appear to have stated in its proposal that it confirms that by its introduction of charging for the on-street parking in St. Owen's Street that raising revenue is NOT an objective for its proposal.
3. It will signal the death of St. Owen's Street.

I would be very grateful if you would kindly take my objections into consideration when deciding on the proposals which would affect St. Owen's Street, in Hereford. Thank you very much.

### **75. (Objection correspondence 91)**

I am writing to say how very upset I am to read of the proposal to install parking meters in St Owen Street, Broad Street, King Street and Bridge Street.

I really feel that this has not been given the thought that it should have.

Do you really want customers to just use supermarkets where you can park for free and do all your shopping there and not to use our local shops? At the moment Bridge Street, King Street, Broad Street and St Owen Street are all busy bustling places as any market town should be, but bring in on street parking at your peril and see Hereford decline. We will just be left with supermarkets and then people will also start to park further and further out of town, and our businesses will be incredibly difficult to operate.

## Appendix 7 - Individual Representations

Not everyone works in a 9 – 5 job where they park up all day, but many depend on being able to park near their place of work for half/an hour carry on with their work and then call back in several times a day.

St Owen Street after several years of little use has recently become a bustling street again with lots of new shops and café's opened. The same can be said of King Street and Bridge Street, where for several years we had empty buildings we now see new businesses that are open and thriving. This is all despite the tremendous advertising and pressure to use the old market.

Church Street also depends on the local streets for trade and this street has also over the recent years seen new businesses thrive.

The worry of on street parking meters is that people who pop into Hereford to pick up a prescription, have a quick coffee, visit the local shops in that area won't visit Hereford any more.

By installing parking meters, you are just driving customers to use supermarkets where you can park free of charge. Our local business depend on accessibility for their trade from opticians to dentists, to small independent café's to chemists.

The only person you are penalising by installing parking meters is the local businesses. Having free 30 minute or one hour parking encourages people to come into Hereford to shop, it's the lifeline of any town.

Even a store like Marks and Spencers depends on accessibility and at the moment its easy to park in Broad Street for 30 minutes pop into Marks and Spencers to pick up some food and be back to the car. What would happen to Hereford High Town if Marks and Spencers pulled out!

The Butter Market is another place that also depends on the in/out accessibility to survive. Not everyone wants to pay to park, and these businesses will probably lose out to the supermarket where they have free parking. Is that what you really want??

Now after a considerable time of closure our lovely Library is set to re-open at the end of January, this is also a place that at present folk can park for free, choose a book and be back to their car. Paying to park to use the library will hit the lowly paid who won't want to pay just to choose a book, however lovely the new Library is.

We have recently visited Monmouth, a busy bustling market town, there you can park in the centre of 30 minutes or an hour, just long enough to shop or have a coffee. You really feel welcome visiting there.

What message are you giving to the people of Hereford or visitors to our lovely City?

I can only ask you to re look at these concerns and to leave the 30 minute/one hour free parking in the City Centre and not dissuade people from using our City – we need a vibrant message to attract visitors and locals not the message your're not wanted here.

### **76. (Objection correspondence 92)**

As residents at the above address we would like to submit our concerns about the proposed changes to the present regulations.

The parking situation is already very difficult for those property owners without off street parking (especially since introduction of parking charges for evenings and weekends in public car parks).

We have lived at this address for nearly 14 years and ourselves and others in this street have many times proposed a permit holder only parking area in Cantilupe Street. You now propose to introduce such a permit holder only scheme for Castle Street but not Cantilupe Street! Not only is this not fair but it is sure to worsen our situation by far!

So would you please consider an alternative suggestion of making the west side stretch into a residents permit holder only area? This is by no means unreasonable .

Thank you for taking our concerns into consideration,

## Appendix 7 - Individual Representations

### **77. (Objection correspondence 93)**

I must have my say on the proposed parking charges for Hereford. Have you not noticed that Herefords foot fall is dropping off all the time especially in the old part of town and making people pay even more will reduce it even more.

I live in Lugwardine so am lucky to have a regular bus service but there are a lot of areas not so lucky and need to travel by car to Hereford. If I have to pay to park I will not shop in Hereford, there are a lot of towns not too far away with a better selection of shops and much cheaper carparks.

Putting in residents only parking, on street meters and increasing the charges and times in other parks has affected my shopping and dining habits an I know that I am not alone in this attitude.

Since the Old Market has opened the Council has gone out of its way to discourage people from coming to Hereford. . Maylord Orchards already has 6 empty shops and I lost count of the ones in Commercial street and High Town.

The free on street parking has been decreased and charges increased. Please seriously reconsider what you are doing before putting closed on the outside of the city, because that is what will happen.

### **78. (Objection correspondence 94)**

I object to the implementation of the paid on street parking in Hereford City Centre as this will not alleviate any cars coming into the City. This is due to there not being an alternative, there is no park and ride service for the City at all which would help.

I also feel that the car parks will become even more congested and will put more strain on the road systems especially around The Old Market.

I can see the free parking for 1 hour is a lot of time but 30 minutes should still be considered. Especially if you just need to pop into the post office or to the bank.

I do hope that this goes some way to stop this from happening.

### **79. (Objection correspondence 96)**

I write in reference to the proposed parking changes in East and Castle Sts, Hereford, as part of the High Town refurbishment scheme and city parking.

I understand the concern of council and local residents with congestion particularly at school collection times, in these streets. Your proposed changes will not deter parents from their current practices of stopping as close to school collection points as possible, particularly in bad weather. However, being unable to park there without a resident permit or for a 30 minute limit, may cause worse congestion and endanger pedestrians as people circle the area or double park to wait.

Reducing the parking time in Cantilupe St, will cause people to hover there more, double parking until a space becomes available.

Introducing a Pay and Display system to St Owens and Bridge streets will impact negatively on trade in the town.

Currently it is possible to find car parks in that area at most times and being close to the shops, it facilitates access for shoppers. If a pay and display system commenced it would deter shoppers further.

Hereford is already regarded as a poor cousin to Gloucester or Worcester for shopping. Making parking more difficult and more expensive will be the nail in the coffin for current High Street traders. Most locals with a disposable income already avoid Hereford and your changes will give them further reason to avoid shopping here. I urge you to consider leaving the current arrangements for parking in Hereford as it already is.

80. (Objection correspondence 98)

Proposed Park's network Hereford.

1. I object in principle to the proposal.  
The areas concerned are the most historic & will detract from the overall look of the area. Not a positive step for the proposed City of Culture
2. The independent shops in Bridge St & St Owens street will be affected. People will not pay to park for a few minutes to visit the shops.
3. Nowhere to park to drop off or collect items at charity shops in St Owen St.

Why should you have to pay to donate to charity?

4. 30 minutes in Castle St + surroundings will make for more traffic movements.
5. 30 mins is inadequate for the GP surgery visit. More people will park on the yellow lines when dropping off patients, (Cart. Lane St, Castle St.)
6. The whole area will loose trade, just to allegedly provide income to the council,
7. The <sup>independent</sup> shops will suffer. Parking is free in Old Market place for 2 hours if you visit waitress,
8. The whole scheme is a bad idea.



## Appendix 7 - Individual Representations

### **81. (Objection correspondence 100)**

I wish to object to your proposed on street parking charges.

I am aware of the current financial constraints and difficulties the council has, however I consider you are looking for a short term financial gain rather than promoting an economically viable city centre, which will generate money on a longer more sustainable term.

These charges will affect the independent traders which are located near to and on the streets affected. These traders give Hereford shoppers a welcome alternative to the national chain stores which can be found in any city you choose to shop in! Hereford has always been a poor cousin to surrounding shopping centres, it needs championing not knocking back. Empty shops do not look good.

These Parking charges are only going to make Hereford a less welcoming place for people to shop. You can only park for a maximum 2 hours in the proposed areas, which encourages shoppers in but also promotes a turnover of people able to park.

I would urge you to reconsider the options available to you and look at the longer view.

### **82. (Objection correspondence 101)**

I am writing to lodge my objection to the proposed new parking structure in Castle Street.

Castle street is the home of Hereford Cathedral School and the main access route to the Cathedral, it is already a very busy road with both vehicles and pedestrians, parking is difficult as it is and to introduce further restrictions will in fact increase the amount of traffic travelling along this road (looking and waiting for parking spaces) increasing the possibility pupils being involved in an accident.

Having permit holders only areas during the working day will result in empty spaces being created and actually reduce the parking in Hereford which is already woeful to say the least.

### **83. (Objection correspondence 102)**

I should like to raise my objections to the proposed parking metres listed in The County of Herefordshire District Council (Hereford City Centre) Order 2016.

As a resident of Ross on Wye I have the choice of going shopping in Gloucester, Monmouth or Hereford. In the past I have always chosen to visit Hereford as I like to use the free on street parking for up to 2 hours. I notice that you are planning on introducing parking metres and wanted to let you know that this will deter me from making future shopping trips to Hereford as I am sure it will to many others.

I have family who live between Cwmbran and Newport, South Wales and have witnessed the decline in popularity of the shopping centre of Newport town centre who offer no free parking as opposed to the increase in popularity of Cwmbran town centre who offer total free parking in all their car parks.

It would be a shame to see Hereford effected in the same way with small businesses possibly being forced to close. I would appreciate if you could bear my comments in mind when making your final decision.

### **84. (Objection correspondence 104)**

Objection to parking meters in Hereford.

### **85. (Objection correspondence 105)**

I object to the proposed on-street parking meters in Hereford city centre.

I live in the outskirts of Herefordshire with only one bus from Moccas a day in & out of town. Being able to drive to town and park for a short period for free encourages me to come & shop. It is one of the things I really appreciate about the city. If I intend to stay for longer than 2 hours I use one of the council

## Appendix 7 - Individual Representations

metered car parks. I have never had a problem with parking in this way as so many people use it there is a constant flow of cars coming & going.

I understand that this might be an issue for central residents but I cant see why, due to the time limit drivers shopping would take advantage of the spaces in the day when the majority of locals are out at work.

If these meters are enforced I am more likely to go elsewhere or spend less time in town.

### **86. (Objection correspondence 106)**

I am writing in response to your proposal of introducing on street charges in the streets to the centre of Hereford City.

Although I do understand the short term need for financial gain to the city I think that introducing these charges would be short sighted and detrimental to the city as a whole.

Many people use these streets to park when they visit the independent businesses of Church Street and St Owen's Street, charging for a 15 or 20 minute stay will severely knock these small businesses and cause more empty shops. Empty shops = less income for the council via business rates etc.

If you would accept this as my formal decline of your proposal I would be most grateful.

### **87. (Objection correspondence 107)**

I would like register my opposition to the imposition of parking charges for streets such as Broad Street, Castle Street, King Street, Bridge Street, St. Owens Street, Cantilupe Street.

Firstly I would like to say that making such decisions on parking solely on financial considerations is not acceptable. These costs will impact on the lives and livelihoods of many Herefordians. There has been no suggestion of traffic problems or surveys or supporting reports from the Planning or Highways Departments about the use of parking in Hereford which would necessitate the introduction of charging in these locations.

Cutting Councillor costs and expenses would be a better way of increasing funds available, and would not be detrimental to the large number of people that use these streets for short trips into Hereford.

These streets are great for quickly popping into town for one item, for getting such things as printer cartridges, prescriptions or the post office. To have to pay when you are less than half an hour is not acceptable. There are half hour restrictions already, and the cars parked change regularly.

If you have charges you will reduce the number of people coming in to spend money in town, they will go to out of town stores more and you will lose even further the vitality and viability of the central shopping core of Hereford. This has already taken a huge battering with the development of the Old Market. There are scores of empty shops in the town centre now.

These Streets are also used by parents to drop off and pick up children from the Cathedral School. It is blatant discrimination to have parking charges by one school in the County when there are not charges by any other school.

All parents at this school cannot afford to pay for parking every day, the school gives a number of scholarships and bursaries to children who cannot afford extra money for parking. If charges are introduced many parents will not pay, but will instead double park all along the streets, thus making the flow of traffic through Broad Street for example, extremely bad. There are already problems because of the work at the Museum with part of the road blocked off. Imagine what that would be like with the whole street double parked. There are no alternatives for picking up the children and many are too young to walk out of the town.

The introduction of charges for longer stays or outside school drop off and pick up time may be acceptable as long as there are sufficient spaces for up to half an hour stays.

I conclude by saying again that I object to this proposal.

**88. (Objection correspondence 108)**

I am writing to express my objections to the proposed installation of parking meters in Hereford City centre, under The County of Herefordshire District Council[Hereford City Centre] order 2016, Hereford City Centre on-street parking Order 2016.

I have lived in Hereford for 17 years and have always looked to park in the free places in Harrison Street, St. Owen Street, Gaol Street area as it is convenient to drive to from the area I live and gives me good access to walk into the city. I very often stop to pick up a prescription from Taylors Pharmacy. and Wargrave Surgery in St. Owen Street, to go to the hairdressers, Francis, St.Owen Street., to go to High Town to support the outdoor market and Butter Market. Sometimes these visits are less than 30 minutes and I feel that I should not have to pay in these circumstances.

Hereford has been trying to gain and support its Traders over the last few years and encourage new shoppers to Hereford, both original and new centres.

I have moved from Newport in S. Wales which in years gone by had a thriving town centre. As Newport increased it's parking charges a nearby town, Cwmbran offered free parking. Needless to say Newport town centre became almost abandoned as shoppers turned to Cwmbran and out of town precincts. Newport has now had to spend millions on redevelopment to encourage shoppers back to its streets.

I ask that you will consider the smaller businesses in Hereford and not deter their customers and consider the people of Hereford who try to support them.

**89. (Objection correspondence 109)**

I would like to object to the plan to end free on-street parking in Hereford.

I believe that ending free parking near the cathedral would be of particular detriment to the city.

At present I take advantage of this free parking for 30 minutes or an hour if I need to go to the bank or one or two shops. If this changed to parking charges, the convenience of this would be completely lost and instead of coming to Hereford I would use the shops and services of Ross, Abergavenny or Monmouth, where there is cheaper and easier to find car parking for short visits.

I believe the short term, small, financial gain of paying for street parking in this way is of greater negative financial consequence to the city, in the fact that people simply will not visit.

Focus instead should be made on increased, easy access and cheaper car parking to encourage people to visit and spend longer in the City.

**90. (Objection correspondence 110)**

As a resident of castle street and a parent of a child at the cathedral school, I am keen to express my thoughts on the current parking proposals.

A recent letter went out from the junior school to highlight the issues of dangerous driving and inappropriate parking, this has had no impact in the past 8 years whilst we have had a child in the school and parents do continue to ignore it. Parking issues can be double parking, leaving the care unattended whilst blocking other cars parked, parking on grass verges, driving too fast down castle street to name a few. My biggest issue is safety, I have to escort my 10 year across the road as I am worried about the drivers coming down the street, with cars double parked I feel it just too dangerous.

Another one of my children go to St James' Primary school in a residential area, safety of the children is of utmost importance and children are encouraged to walk, cycle, car share etc, there is limited parking as it is a residential permits only area and parents manage the situation as best they can. Over the past few years I have noticed the traffic increase considerably in castle street and then get jammed on east street as the cars try to get

## Appendix 7 - Individual Representations

out. The cars appear to be going very fast and drivers are becoming less considerate. the school provides an excellent school bus service and it would be lovely to see this being used to its capacity.  
The area around the cathedral is very special and is the heart of the city and should be respected.

I have been fortunate to have lived in some lovely places including Oxford and Brighton where we chose to live in the city centres and have always had residents parking, this is the only place I know that does not have strict parking regulations in the city centre. We have parking permits but the street is so congested it is very difficult to park. surely the residents should have priority?

I am excited about these proposals and really hope that we see it happen and that we can live in a safer, cleaner historical city centre.

### **91. (Objection correspondence 111)**

I apologise for not having been able to forward an e-mail sooner as I have been away and trust my comments and objections below can be therefore further considered, especially given they are only a few days late  
Comments/Objections:

1. Castle St - limited 30 min restriction - I would submit this should end at 6pm not 6.30pm given that I am not aware of problem after 6pm and it would perhaps be therefore difficult to justify the highway authorities statement of reasons in this regard
2. Harrison St - it appears certain parts of this street (behind the Barrels Pub) will not be subject to parking restrictions - is there a reason for this ?
3. There is likely to be a "knock on effect" to neighbouring roads should "on street" pay and display parking restrictions be introduced

### **92. (Objection correspondence 112)**

I am writing to complain about the parking charges due to be introduced in Castle street and st Engelbert street.

My GP is there and it seems to me to be very unfair to make the I'll and elderly pay for parking to see their GP. 30 minutes free parking is not enough to see the Dr especially if it is busy.

Nobody else in Hereford has to pay to see their Doctor. It is very greedy and typical of Hereford council.

### **93. (Objection correspondence 113)**

I write regarding clarification for plans for Gwynne Street.

As Chairman of Riverview Quarter Management Ltd. for the 23 Apartments with Car Park Entry in Gwynne we have tried for some time now to ask for Double Yellow Lines to both the Left and Right of the Entrance – as cars park so close to the Gates, we have a problem getting in and out with the increase in people going to the Left Bank Café/functions/etc.

We are also concerned that entry by Emergency Vehicles (particularly an Ambulance) have a problem all along Gwynne Street – and gaining access to our Car Park – we have many elderly Residents and the need for an Ambulance to access the Entry Doors is vital.

Could you clarify what you propose to exactly do in Gwynne Street – and if possible, when ?

We look forward to your early reply and behalf of all our Residents, thank you for your attention to this matter.